



ULTRA OPTICS

Focused on your success.

COVID-19 UPDATE – 3/26/2020

Dear Valued Customer,

Thank you for your business and your partnership in these trying times. As our world is changing rapidly in response to the COVID-19 virus, we wanted to make sure you stayed informed on our support of your business. Yesterday, Minnesota Governor Tim Walz issued a “Shelter in Place” order for the state effective 11:59pm, March 27 through 5:00pm, April 10. However, Ultra Optics is considered an essential service and will remain open during this time. We want our customers to know that we are here and prepared to support your needs and your business.

Our team continues to make adjustments to promote the good health and safety of our employee-owners, their families as well as our suppliers, partners and most certainly our customers. We have divided into two teams and are promoting and practicing proper social distancing, good hygiene and other measures to protect our best assets, our people. In addition, we are taking time to wipe down and disinfect all surfaces multiple times per day.

Our staff is scheduled to be available to help with customer and technical support Monday through Friday. We are keeping a close eye on inventories to be sure we have the parts and supplies our customers need to keep their operation moving. Please do not hesitate to reach out to us with any questions during this time.

In addition, we know that unfortunately some of our customers are needing to close temporarily. To support those customers, we have created a few documents to guide you through a proper machine shut-down and start-up to help get you up and running as quickly as possible when that time comes. Those documents can be found on the Technical Support page of our website (www.ultraoptics.com).

Also, if your facility is facing a shortage of IPA, please consider our ClearView lens cleaner for cleaning your lenses. ClearView is specifically formulated for cleaning lenses, is non-hazardous, and is less expensive to purchase and ship than IPA. It can also be used as an all-purpose cleaner to safely clean frames, machines, etc. More importantly, it helps preserve the limited supply of IPA to be used in disinfectants and sanitizers that our world needs so badly right now.

Stay well and thank you for your continued support. Please reach out if you have any questions, concerns, or suggestions. We are proud to be your partner and will continue to keep you informed of any updates.

Best regards,

The Team at Ultra Optics

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